**Robert Valladares**

Name: Robert Valladares

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**Experience**

**Universal Studios Florida Orlando, FL Data Mining and Reporting Specialist August 2009 – December 2013**

* Contributed to many projects through many years, solving complex automated processes to analyze, collect, and present data driven KPI’s reports.
* Experienced with programming and troubleshooting network-deployed, executable MS Access applications with back-end and front-end sections.
* Contributed and helped develop processes that had direct impact on Universal Orlando’s customers and business partners.

**Group Sales Coordinator August 2006 – August 2009**

Top sales agent for 2008 & 2009.

**Skills**

**Languages** English, Spanish - written and oral.

**Computer**

* Advance knowledge in many call management systems and call centers software, including back end databases
* Advance knowledge in multiple Microsoft Products, including SharePoint Designer, MS Access, Excel
* Experience with many database mining software, including SAS Enterprise, Crystal Reports

**Education**

* **University of Central Florida Orlando, FL**

**BS Computer Science Aug 2016**

* Junior Level, GPA 3.08
* **Valencia College Orlando, FL**

**Associate in Arts**, GPA 3.25 **May 2012**

* **New Horizons Orlando** 
  + MS SharePoint Services 3.0, SharePoint Designer
  + MS Access and Excel Expert Level 2003, 2007, 2010
  + Data Mining SQL Server 2008 with T-SQL
* **Microsoft Virtual Academy, Lynda.com with UCF**
  + Game development, Database development, Swift, C, Java, SQL Server
* **Centro Técnico Hondureño Alemán CTHA Honduras, 1996**
* High school and AC Refrigeration Technician

**Honors/ Awards**

* Universal Orlando Bravo Award
* President’s List Valencia College
* Dean’s List Valencia College